



RETURN POLICY

Last updated November 29, 2019

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund only. Please see below for more information on our return policy.

RETURNS

All returns must be postmarked within thirty (30) days of the purchase date. All returned items must be in new condition, with all original tags and labels attached.

RETURN PROCESS

To return an item, please email customer service at sales@ttp-hard-drills.net to obtain a Return Merchandise Authorization (RMA) number. After receiving a RMA number, place the item securely in its original packaging and include your proof of purchase, and mail your return to the following address:

TTP HARD drills
Attn: Returns
RMA #
eFulfillment Services Inc, Airport Access Road
Traverse City, MI 49686
United States

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least three (3) days from the receipt of your item to process your return. Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company. We will notify you by email when your return has been processed.

EXCEPTIONS

For defective or damaged products, please contact us at the customer service number below to arrange a refund or exchange.

QUESTIONS

If you have any questions concerning our return policy, please contact us at:
203 621 0818
sales@ttp-hard-drills.net